



Holistic Wellness Retreats & Workshops Cancellation Policy

1-Day/2-Day/½-Day Retreats and Workshops (no accommodation included)

Please note that a full pre-payment is required to confirm your booking.

Cancellation by Participant:

- ✚ **Up to 14 Days Before the Retreat:** Full refund or the option to reschedule for a future retreat.
- ✚ **7 to 13 Days Before the Retreat:** 50% refund or full credit towards a future retreat.
- ✚ **Less than 7 Days Before the Retreat:** No refund, but full credit towards a future retreat if cancellation is due to a valid reason (e.g., medical emergency).
- ✚ **Day of the Retreat or No Show:** No refund or credit.
- ✚ **Cancellation in writing:** Participants must notify the organiser in writing should they cancel as above.

Cancellation by Organisers:

- ✚ In the unlikely event that the organisers cancel the retreat, participants will receive a full refund or the option to reschedule for a future retreat.
- ✚ **Cancellation in writing:** The organiser will notify participants of any cancellations in writing.

Transfer of Registration:

- ✚ Participants can transfer their registration to another person up to the day before the retreat with prior notification to the organiser.
- ✚ **Transfer in writing:** Participants transferring their registration to another person must notify the organiser in writing before the day of the event.

Exceptions:

- ✚ Any exceptions to this policy are at the organiser's discretion and must be communicated in writing.

Mid-week/Weekend Retreats (accommodation included)

Please note the following payment terms & conditions:

- A 50% deposit is required when a booking is made.
- The balance of the payment 7 days before the retreat commences.
- For any additional costs incurred during the retreat, settlement is for your account.

Cancellation by Participant:

- ✚ **No Show:** No refund of the deposit or full payment.

- ✚ **0 to 7 Days Prior to Arrival:** No refund on deposit or full payment but a full credit towards a future retreat if cancellation is due to a valid reason (e.g., medical emergency).
- ✚ **8 to 14 Days Prior to Arrival:** 25% refund of deposit or full credit towards a future retreat.
- ✚ **15 to 21 Days Prior to Arrival:** 50% refund of deposit or full credit towards a future retreat.
- ✚ **21 or More Days Prior to Arrival:** 70% refund of deposit or full credit towards a future retreat.
- ✚ **Cancellation in writing:** Participants must notify the organiser in writing should they cancel as above.

Cancellation by Organisers:

- ✚ In the unlikely event that the organisers cancel the retreat, participants will receive a full refund or the option to reschedule for a future retreat.
- ✚ **Cancellation in writing:** The organiser will notify participants of any cancellations in writing.

Transfer of Registration:

- ✚ Participants can transfer their registration to another person up to 7 days before the retreat with prior notification to the organiser.
- ✚ **Transfer in writing:** Participants transferring their registration to another person must notify the organiser in writing 7 days before the retreat starts.

Exceptions:

Any exceptions to this policy are at the organiser's discretion and must be communicated in writing